

Billing Policy and FAQ

How Much is Sew-Essential?

Sew Essential is \$12.99 a year. This fee must be paid at time of sign up to insure your inventory is properly saved.

Sew Essential will email you an invoice at 30 days prior to end of annual contract. If you are set up for automatic debit to pay for your subscription, do nothing, the reminder is sent as a courtesy.

If you are NOT set up for auto pay, A reminder email will be sent 5 days prior to account deactivation. If you wish to deactivate your account at that time, do nothing. If you wish to continue using the Sew Essential database, then pay the invoice for another year!

Will I receive a notice before my account is deactivated?

Yes- 5 days prior to deactivation

What do I do if my account is already deactivated?

Contact Threader@sew-essential.com

How do I change the email address that is attached to my billing notification?

If you signed up with PayPal, just change your PayPal information at PayPal.com. If you signed up with your credit card at SewEssential.com, go to the Help Page, and access 'My Account'. Here you will be able to update your information.

What forms of payment do you accept?

PayPal and Major Credit Cards such as Amex, Master Card and Visa

How do I update the credit card information you have on file for automatic debit?

If you signed up with PayPal, just change your PayPal information at PayPal.com. If you signed up with your credit card at SewEssential.com, go to the Help Page, and access 'My Account'. Here you will be able to update your information.

Paying your bill

AutoBilling: The following terms apply for automatic payment plan ("AutoBilling").

You authorize Sew Essential to keep your payment card information on file and to charge the card on file on the first day of your anniversary month each year. Upon enrollment, Sew Essential will charge the card on file with the current balance.

When your card account is debited, you will receive an email from Sew Essential to the email address on file letting you know the amount charged. You can also review this information by accessing your account on the Sew Essential site.

If your card account on file with us is closed or the account number is changed, or if, for any reason, a charge is rejected by your card issuer, you must update your card information or supply a new card number, as appropriate, in your Sew Essential account. If your charge is refused by the issuer for any reason, you may be subject to penalties such as the suspension of privileges and/or termination. Your authorization applies to any successor or replacement card you provide.

You may cancel AutoBilling and revert to manual billing by updating your billing setting in your Sew Essential account. Sew Essential requires a reasonable period of time to act after we receive your notice. This means that an additional automatic payment may be made to your card account while we are processing your request.

Suspended or terminated members remain obligated to pay Sew Essential for all unpaid fees per our Terms of Use.